

Local Project Storyboards

Level 2 Teams:

Brown-Nicollet CHB

Fillmore-Houston CHB

Hennepin & Minneapolis CHBs

North Country CHB

Olmsted CHB

Minnesota Shared Services Learning Collaborative

The Partners

Brown – Nicollet Community Health Board



Brown County Public Health



Nicollet County Public Health



The Idea

- ❖ Brown and Nicollet County Public Health Departments have been joined in a Minnesota Community Health Board Structure with Brown – Nicollet Environmental Health since 1976.
- ❖ Each entity has functioned separately.
- ❖ Two years ago we came together do some small public health activities together.
- ❖ The management team & the Joint Powers Board felt this would be a good opportunity to explore the possibilities of cross jurisdictional work.
- ❖ We decided to start with working on the Local Public Health Assessment and Planning Process together

Minnesota Shared Services Learning Collaborative
Brown – Nicollet Community Health Board

The Outcomes

- ❖ **AIM Statement:** By September 2014, Brown-Nicollet CHB will have completed a combined Community Health Assessment and Community Health Action Plan.
- ❖ **Year 1 :** Using the MAPP process, we have completed Phase 1, organization and partnership development, Phase 2, visioning, and Phase 3, the four MAPP assessments.
- ❖ **Year 2:** Using the MAPP process, we completed phase 6, action cycle steps 1-3 and have prepared the Community Health Assessment. We are in the process of completing the Community Health Improvement Plan.

Reflections

- ❖ Created a mission and vision for the Brown – Nicollet Community Health Board
- ❖ Assisted us in gaining a deeper understanding of the public health priorities and programs in each jurisdiction.
- ❖ Strengthened relationships between the 2 jurisdictions at many levels:
 - Directors
 - Staff
 - Community Partners
- ❖ Identified ways we can work together across the jurisdiction to meet the needs of our residents and improve the health of the public.

Minnesota Shared Services Learning Collaborative
Brown – Nicollet Community Health Board

The Partners

In the southeast corner of Minnesota, Fillmore-Houston CHB provides public health services to approximately 39,913 residents of Fillmore and Houston Counties.



Fillmore County Public Health: Partnering Together for a Healthy Bluff Country



The Idea

Our county board indicated that they were considering potential governance and/or organizational change. Our goal was to provide information to decision-makers who were considering different alternatives.

We assessed each LHD's staffing, funding, and services. We wanted to identify areas where there may be unnecessary duplication, underused assets, or service gaps. We also wanted to document where we were working well together and use that to strengthen other program relationships. The project culminated with a presentation to the county board for further discussion.

Minnesota Shared Services Learning Collaborative
Fillmore-Houston CHB, "Defining the Present, Planning for the Future"

The Outcomes

Our assessment indicated:

- Similarities in programs and staffing
- Some unique contractual relationships in each county
- Some unique populations in each county (migrant workers and an Amish community)

We found that the public health functions we had worked on together were our stronger areas: Quality Improvement was a good example.

We jointly developed a QI Plan and then continued to do our Community Health Assessment and CH Improvement Plan together. We will follow with our Strategic Plan.

Reflections

- Assessment tools are very helpful.
- Political contexts can and do change.
- Staff time is necessary to facilitate planning processes.

Staff and leadership transitions have put our project on hold. Just when we need CJS the most, we don't have the necessary staff time to pursue it. We continue to focus on building relationships between our LHDs. Hopefully, with the information we have collected, we can proceed from a better starting point when this transition period settles.



Minnesota Shared Services Learning Collaborative
Fillmore-Houston CHB, "Defining the Present, Planning for the Future"

The Partners

Hennepin County
Human Services and Public Health
Emergency Preparedness



City of Minneapolis
Health Department
Emergency Preparedness



The Idea

Hennepin County HSPH and the City of Minneapolis Health Department wanted to participate in the SSLC to develop a fully functional unified command capability to manage coordinated city-county emergency response operations to incidents that occur in Minneapolis.

For our project, we chose to start exploring CJS by developing a Unified Command Annex and testing the capability through at least one exercise in 2013-14.

To do that, we:

- Drafted Annex, approved the Annex, and incorporated the Annex into our Emergency Response Plans.
- Conducted a seminar and tabletop exercise (TTX) to introduce the Annex to players at both health departments.
- Conducted an After Action Review to determine opportunities for improvement. Made revisions to plans.
- Created additional response tools for Joint Leadership Group.
- Tested Unified Command during a functional exercise.

Minnesota Shared Services Learning Collaborative
Hennepin County – City of Minneapolis

The Outcomes

HC HSPHD and MHD created and tested a Unified Command Annex.

In year one, the Unified Command Annex was drafted by a team from both jurisdictions. The Annex was then presented in a seminar format and exercised in a TTX.

In year two, we refined our Annex and developed tools and job aids to assist the Joint Leadership Group in decision-making around Unified Command and roles and responsibilities. We exercised the Annex and tools during a functional exercise, Operation Raging River.

We learned that our jurisdictions share common goals around emergency preparedness. Our jurisdictions differ in the approaches to accomplishing common goals. Doing this together has resulted in better understanding of each other's organization.

Reflections

Working with multiple jurisdictions around emergency preparedness demonstrated both challenges and successes.

Challenges:

- Different leadership/styles
- Different resources

Successes:

- Collaboration between jurisdictions
- Buy in and participation by leadership at both jurisdictions
- Training and learning opportunities
- Quality improvement opportunities

Minnesota Shared Services Learning Collaborative
Hennepin County – City of Minneapolis

The Partners



North Country CHB is a Joint Powers Board including the counties of Beltrami, Clearwater, Hubbard and Lake of the Woods. We boast of the “Northern Most Boundary” of the contiguous states of the USA in Lake of the Woods County, the “Headwaters of the Mighty Mississippi River” in Clearwater County and the Home of “Paul Bunyan and Babe” in Beltrami County!



The Idea

The North Country CHB has been a partnership of the 4 counties since 1976. Over the years the funding for Local Public Health has become increasingly complicated and competitive. We wanted to participate in the SSLC because we were interested in finding out more about Cross Jurisdictional Sharing and Next Steps to continuing our Strategic Planning.

For our project, we chose to start exploring CJS by developing a method to evaluate which LPH programs work best with Cross Jurisdictional Sharing. To do that, we:

- Worked with BSU to develop a tool to use with staff and boards as justification for using CJS
- Began meeting with a Strategic Planning Advisory Committee to make recommendations to the full NCCHB

Minnesota Shared Services Learning Collaborative
North Country CHB

The Outcomes

In Year 1, we focused on developing our Strategic Plan, SMART objectives and Action Steps to meet our objectives.

- We established a joint Electronic Medical Record System coordinated Between LOW, Hubbard, Clearwater
- We developed a CJS Decision Matrix Tool

In Year 2, we continued to focus on Action Steps identified in Year 1.

- We completed a North Country CHB Strategic Plan Document
- We learned that our counties share the need to cost share with each other to sustain a strong LPH infrastructure.
- Doing this together has resulted in thoughts of a Hybrid North Country organizational structure in our future

Reflections

Our work has identified what we feel is needed as Public Health Leaders for the North Country CHB. Our Public Health Leaders need to have the following characteristics and skills: Decision Maker, Authority/Credibility, Accountability and Communication. And to remember to.....



Minnesota Shared Services Learning Collaborative
North Country CHB

The Partners

Retrospective Organizational Self
Assessment of Cross Jurisdictional Sharing
(CJS) Activities – Olmsted County (MN)
Community Health Board



The Idea

Olmsted County Public Health Services (OCPHS) has been a partner in numerous cross jurisdictional services over the years to improve the effectiveness, efficiency, capacity, and performance of Public Health services. Early work included the development of a regional water laboratory in 1983, with more recent work involving the SE Minnesota Beacon Project, Tuberculosis Clinic contracts, and emergency response mutual aid agreement. In addition, the SE Minnesota Local Public Health Directors meet regularly which serves as an informal forum to share ideas, lessons learned, and other potential areas of interest that may have cross jurisdictional benefit.

However, a systematic review of the various sharing arrangements has not been made. This project identified past and present cross jurisdictional sharing experiences between OCPHS and other SE Minnesota local public health agencies.

Minnesota Shared Services Learning Collaborative
Olmsted County Community Health Board

The Outcomes

- 1983: SE Water Lab – informal arrangement w/6 Counties
- 2005: SE MN Mutual Aid Agreement – emergency response agreement w/15 So MN Counties
- 2006-10: MDH Grant Tobacco Free Communities – contract w/8 CHBs
- 2009, 2012, 2013: NACCHO Medical Reserve Corps Award – joint conference w/11 SE CHBs
- 2010-2012: Communities Putting Prevention to Work (CPPW) Grant – contract w/1 CHB for joint GIS work
- 2011-2013: BEACON Grant – governance structure and contracts w/11 CHBs, SE MN healthcare providers and 47 schools for health information exchange project
- 2009-present: MDH Statewide Health Improvement Program (SHIP) – contract with 1 CHB for Food Policy work
- 2012-present: Tuberculosis Clinic – contract to serve active cases w/8 CHBs

Reflections

From an operational perspective, there are tools (informal, contracts, agreements) for CJS that have been used effectively. These tools have been created based on the relationships built among SE CHB agencies to address an identified need.

Because changing demographics may challenge current CHB (and other County Department) service delivery into the future, a systematic assessment of possible “structural” CJS arrangements may be an important next step.

Minnesota Shared Services Learning Collaborative
Olmsted County Community Health Board