

**Horizon Community Health Board  
2012 Quality Improvement Plan Goals**

**Goal 1: To assess and address quality improvement as it relates to the broad 5-county CHB**

**Objective:** Develop an annual Quality Improvement Plan that seeks to increase organizational performance in specific administrative and program areas and reflects the standards and measures established by the National Public Health Accreditation Board

**Measure:** Horizon Quality Improvement Plan approved and signed annually

**Strategies:**

1. Engage staff from 3 public health departments in identifying both administrative and programmatic areas for improvement
2. Performance Management Leadership Team considers and prioritizes issues brought forward by staff along with other performance improvement areas and prepares draft Quality Improvement Plan
3. Performance Management Council reviews and modifies plan and recommends a final draft for adoption by the Horizon Community Health Board
4. Horizon Community Health Board adopts Quality Improvement Plan at its annual meeting

**Goal 2: To explore organizational structure options in order to identify the structure that will support the organization's capacity to meet national standards and measures**

Objective: Identify the organizational structure for the Horizon Community Health Board that will assure the current and future presence of a strong public health infrastructure to serve the residents and communities of the 5 counties

Measure: Horizon CHB organizational structure is adopted and implemented

Strategies:

1. Horizon CHB appoints subcommittee to guide the review and study of organizational structure options
2. Subcommittee identifies issues for consideration, gathers and analyzes information and data regarding those issues, seeks community and stakeholder input, and prepares recommendation to the Horizon CHB

**Goal 3: To consider and implement quality improvement initiatives and activities to maximize program-specific performance within our current organizational infrastructure**

Objective: Programmatic quality improvement projects are initiated and implemented annually in 3 different areas throughout the 3 Public Health Departments that comprise the Horizon CHB

Measure: Quality improvement objective and performance measures tracking form describes project objectives, activities, responsible staff, and progress with quarterly reports to Performance Management Leadership Team and Performance Management Council

- Strategies:
1. Quality Improvement Teams assess program-specific goals and identify project focus, desired outcomes, timeframe, activities and responsible staff
  2. A quality improvement calendar of activities and timelines is developed for each quality improvement initiative
  3. Program staff across all 3 Public Health Departments implement quality improvement activities using proven quality improvement methods and tools
  4. Quality Improvement Teams issue quarterly progress reports to the Performance Management Leadership Team and Council