State Health Departments and Cross-Jurisdictional Sharing: Driving Effectiveness and Efficiency at the Local Level



Center for Sharing Public Health Services Rethinking Boundaries for Better Health

October 9, 2018 10 a.m. Pacific/11 a.m. Mountain/12 noon Central/1 p.m. Eastern

About Us

- We provide access to tools, techniques, expertise and resources that support better collaboration and sharing across boundaries.
- We believe that when public health departments work together-pooling resources, sharing staff, expertise, funds and programs-across boundaries, they can accomplish more than they could do alone.
- And when public health departments have the support, tools, and expertise for better collaboration, they can better protect and promote the health of their communities.



Today's Learning Objectives

- Describe state health department strategies that can support local health department efforts to establish and operate cross-jurisdictional sharing (CJS) arrangements
- Describe state health department strategies that use a CJS approach to improve the delivery of state-funded public health services



Introductory Remarks

Michael Fraser Chief Executive Officer Association of State and Territorial Health Officials

CJS in Minnesota

Chelsie Huntley

Director Center of Public Health Practice Minnesota Department of Health



CJS in Montana

Mandi Zanto

Healthy Lifestyles Section Supervisor Chronic Disease Prevention and Health Promotion Bureau Public Health and Safety Division Montana Dept of Health and Human Services



Center for Sharing Public Health Services

Rethinking Boundaries for Better Health

Introductory Remarks

MICHAEL FRASER EXECUTIVE DIRECTOR, ASTHO

Two Central Roles for State Health Departments

 Support and facilitate CJS efforts developed at the local level

 Use a CJS approach to increase effectiveness and efficiencies





Cross-Jurisdictional Sharing Among Local Health Departments

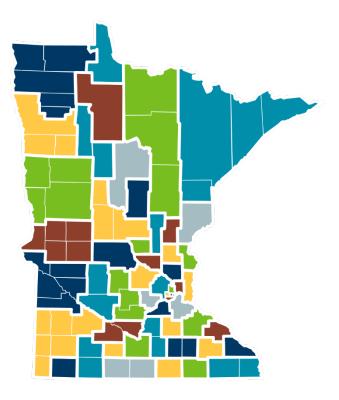
Chelsie Huntley | Director, Center for Public Health Practice

October 15, 2018



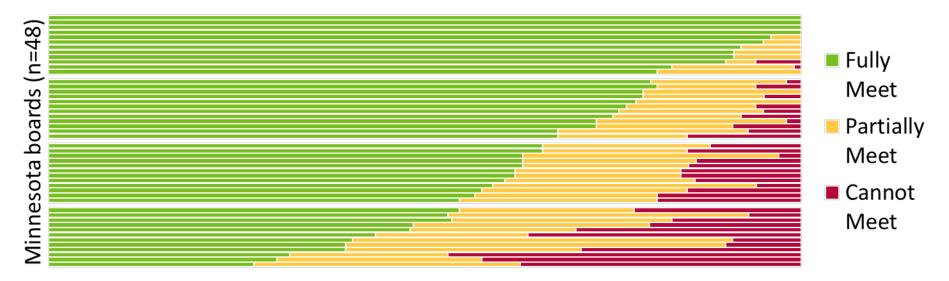
Minnesota's Governmental Public Health System

- Decentralized State
- 51 Local Health Jurisdictions
- 11 Tribal Nations
- State Community Health Services Advisory Committee (SCHSAC) collaboratively addresses key issues



Old capacity (red to green chart)

Capacity of Minnesota community health boards to meet 100 national public health measures, 2014



10/9/2018

"If we were not working collaboratively, we would not be able to meet the requirements."

- Minnesota Local Health Department

State Support Provided









Learning Community

Funding

Consultation and Technical Assistance Tools

Trends

- Informal sharing is common
- Increase in sharing within multi-county jurisdictions
- Limited sharing between jurisdictions
- Funding incentives
- Evidence based practice requirements and technology incentivizes and supports sharing
- Continued capacity challenges = opportunity to reimagine our system

Closing Thoughts

- Let locals lead
- Support and incentivize vs. design and mandate
- One size does not fit all
- Success leads to more sharing
- Relationships matter



Thank you!

Chelsie Huntley

Chelsie.huntley@state.mn.us

651-201-3882



Improving Chronic Disease Coordination and Reducing Number of Contracts

Chronic Disease Prevention and Health Promotion Bureau



Who We Are

- Montana Department of Public Health and Human Services
 - Public Health and Safety Division
 - Chronic Disease Prevention and Health Promotion Bureau
 - Tobacco Use Prevention Program
 - Arthritis Program
 - Asthma Control Program
 - Diabetes Prevention Program
 - Cardiovascular Health Program
 - Cancer Control Program
 - Nutrition and Physical Activity
 - Disability and Health
 - Worksite Wellness
 - School Health
 - Injury Prevention and EMS Trauma Systems



History

- The Chronic Disease Prevention and Health Promotion Bureau began coordinating work in 2011
 - Efforts promoted through CDC grant
- Through CDC Grant the CDPHPB began to look at internal processes for coordination among programs
 - From our internal process changes, ideas were formulated on how to coordinate with our external partners



Plan

- Assemble the team
 - Arthritis Program
 - Asthma Control Program
 - Cancer Control Program
 - Tobacco Use Prevention Program
 - Bureau Chief
- Aim
 - Increase collaboration and coordination in addressing chronic disease prevention and control at local health departments (LHD's) by regionalizing work and combining individual contracts



How the Work Was Being Carried Out

- Each Chronic Disease Program contracted with local health departments separately
 - Cancer Control Programs contracted with 13 regions
 - Tobacco Use Prevention Program contracted with 48 Counties
 - Asthma Control Program contracted with 10 counties
 - Diabetes Program contracted with 2 counties
- Often asked LHDs to do similar work
 - Communicate with decision makers
 - Inform healthcare providers about services and/or referrals
 - Partner with Tribes
- Other CD programs were looking to contract with counties

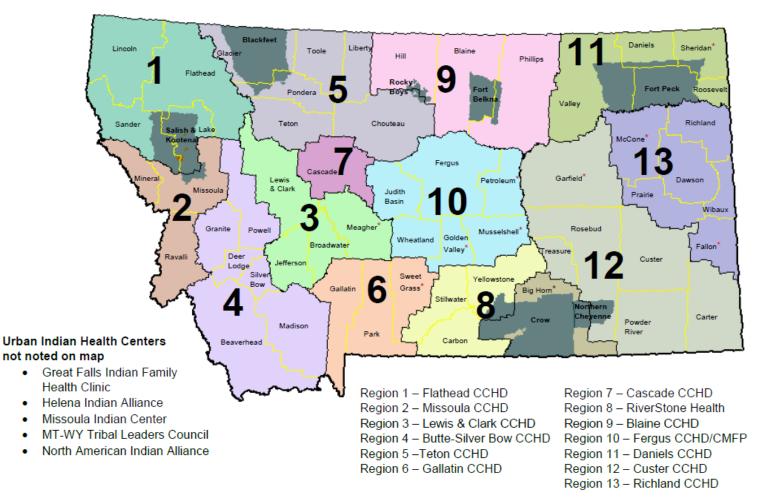


Improvements to the System

- Combine task orders into one task order for a LHD
 - Support coordinated deliverables
 - Use standard reporting system
- Use regional system already in place created by the Cancer Control Program
- Use reporting system already in place created by the Montana Tobacco Use Prevention Program-Catalyst



Chronic Disease Regional Map



Chronic Disease Regional Map - Effective July 2017

*Counties not receiving Tobacco funding (Fallon, Garfield, Golden Valley, McCone, Meagher, Musselshell, Petroleum, Sheridan, Sweet Grass) *Region 8, RiverStone Health, will provide cancer screening and worksite wellness services to Big Horn County *Region 12, Custer CCHD, via Treasure County, will provide tobacco prevention services to Big Horn County



Implementation

- Implemented action plan
 - Met monthly
 - Met with LHDs
 - Made changes to Catalyst-all program deliverables reported on within one system
 - Set up standard email address for communication
 - Hosted bimonthly webinars
- Collected data
 - Catalyst
 - Satisfaction survey
 - Number of contracts each year

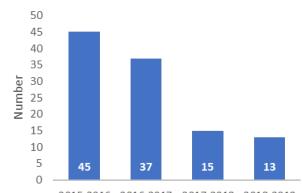


Timeline

	gionalizing ontracts to July 2 ncer • Co	•	Host bir webina coordin Review	June 2018 monthly rs on ated topics quarterly with LHDs	add wor • Pro rela	w contracts go out, Diabetes scope of
Spring 2016 • Combine 8/11 Asthma contracts with Cancer contracts	 Spring 2017 Host series of calls with local health departments about move to Hub and region model Propose new work related to arthritis to LHI 	coord workp n	ns submit inated		duct sfaction	Fall 2018 • Host workshop for regions at MPHA Annual Conference

Initial Evaluation

• Reduced task orders from 45 to 13



- 2015-2016 2016-2017 2017-2018 2018-201
- Used existing contracts to incorporate work from other chronic disease programs rather than create new contracts
- Satisfaction survey results-Year 1
 - 45% agree or strongly agree guidance for developing a regional work plan was helpful
 - 51% agree or strongly agree they received adequate training to use catalyst for work planning
 - 64% agree or strongly agree that DPHHS staff were responsive to questions and concerns throughout the work plan process
 - 85% agree or strongly agree that the timeline for work plan completion was reasonable
 - About 1/3 of respondents were neutral to these questions



Looking Ahead

- Contracts are out for FY19-Year 2
 - Changes were made to language in coordinated deliverables to be more clear
 - Includes scope of work related to Diabetes Prevention Program-elimination of 2 additional task orders
- Regional workshop in September 2018 to address questions about coordinated deliverables
- Coordinate program site visits for future contract years
- Formal In Depth Qualitative Evaluation
- Continue to make changes as necessary and include all points of view and feedback and data collected
 - Coordination and collaboration takes time!



Thank You!!

Mandi Zanto, MPH Section Supervisor Healthy Lifestyles 406-444-7373 mzanto@mt.gov







Upcoming Webinars

 Ways to Organize Cross-Jurisdictional Sharing: Models Between Health Departments

December 7, 2018

10:00 a.m. PT/11:00 a.m. MT/12 noon CT/1:00 p.m. ET

Ways to Organize Cross-Jurisdictional Sharing: Models Using a Third Party January 18, 2019 10:00 a.m. PT/11:00 a.m. MT/12 noon CT/1:00 p.m. ET



Resources

Presentations

The Center can provide CJS training or consultation at your statewide gathering. Email us for more information: <u>phsharing@khi.org</u>







Comprehensive Assistance for Shared Services

No matter where you are in the CJS process, COMPASS will help guide you through each step. COMPASS is an interactive, online tool available at https://compass.phsharing.org

Additional Resources:

See our other favorite resources at https://phsharing.org/ResourcesAvailable



Center for Sharing Public Health Services

Rethinking Boundaries for Better Health

www.PHSharing.org PHSharing@KHI.org (855) 476-3671

The Center for Sharing Public Health Services is a national initiative managed by the Kansas Health Institute with support from the Robert Wood Johnson Foundation.



Center for Sharing Public Health Services

Rethinking Boundaries for Better Health

Please complete the webinar evaluation!

<u>CSPHS Webinar Evaluation: State Health</u> <u>Departments and Cross-Jurisdictional Sharing</u>